## Training Resources of America Adult Basic Education Survey Results

The following provides a supplement to the Adult Basic Education Survey conducted by the North Shore Workforce Investment Board, in conjunction with our Adult Basic Education Providers. This supplement filters the Adult Basic Education Respondents by whether or not they took classes at Training Resources of America. Please note the percentages maybe add to 100% due participants being able to select more than one response to certain question.

| Where do you go for classes?                |             |          |
|---|-------------|----------|
|   | Number of   | Response |
|   | Response(s) | Ratio    |
| Operation Bootstrap                         | 1           | 3.8%     |
| North Shore Community Action Program        | 0           | 0.0%     |
| Training Resources of America               | 26          | 100.0%   |
| North Shore Community College               | 0           | 0.0%     |
| Action, Inc.                                | 0           | 0.0%     |
| Catholic Charities                          | 0           | 0.0%     |
| North Shore CDC                             | 0           | 0.0%     |
| New American Center                         | 0           | 0.0%     |
| Ford School                                 | 0           | 0.0%     |
| Lynn Vocational Technical Institute Program | 0           | 0.0%     |
| Beverly Bootstraps                          | 0           | 0.0%     |
| Other                                       | 0           | 0.0%     |
| Total                                       | 26          | 100%     |

| What classes do you take?    |             |          |
|------------------------------|-------------|----------|
|                              | Number of   | Response |
|                              | Response(s) | Ratio    |
| Adult Basic Education        | 3           | 11.5%    |
| GED Preparation              | 19          | 73.0%    |
| English as a Second Language | 5           | 19.2%    |
| Other                        | 1           | 3.8%     |
| Total                        | 26          | 100%     |
| 1 Comment                    |             |          |
| computer                     |             |          |

| Are you currently working? |                       |                   |
|----------------------------|-----------------------|-------------------|
|                            | Number of Response(s) | Response<br>Ratio |
| Yes                        | 6                     | 23.0%             |
| No                         | 20                    | 76.9%             |
| No Responses               | 0                     | 0.0%              |
| Total                      | 26                    | 100%              |

| How many jobs do you have? |             |          |
|----------------------------|-------------|----------|
|                            | Number of   | Response |
|                            | Response(s) | Ratio    |
| 1                          | 6           | 100.0%   |
| 2                          | 0           | 0.0%     |
| 3                          | 0           | 0.0%     |
| Total                      | 6           | 100%     |

| What is your job title? (Primary Employment) |   |
|--|---|
| 5 Response(s)                                |   |
| I am Cna                                     | 1 |
| salefloor                                    | 1 |
| clening houses                               | 1 |
| baker  | 1 |
| assembly                                     | 1 |

| Who is your Employer? (Primary Employment) |
|--|
| 5 Response(s)                              |
| nursing home at d cna                      |
| target                                     |
| self employer                              |
| jacquelines gourment cookies               |
| electronics                                |

| Where do you work (city/town)? (Primary Employment) |   |
|---|---|
| 5 Response(s)                                       |   |
| Beverly   | 1 |
| Salem   | 4 |

| For this job, how much do you earn hourly? (Primary Employment) |                       |                   |
|---|-----------------------|-------------------|
|   | Number of Response(s) | Response<br>Ratio |
| \$8.50 - \$10.00 per hour                                       | 1                     | 3.8%              |
| \$10.01 - \$12.00 per hour                                      | 0                     | 0.0%              |
| \$12.01 - \$14.00 per hour                                      | 1                     | 3.8%              |
| \$14.01 - \$16.00   | 2                     | 7.6%              |
| More than \$16.01   | 1                     | 3.8%              |
| No Responses  | 21                    | 80.7%             |
| Total   | 26                    | 100%              |

| Do you have another job? |             |          |
|--------------------------|-------------|----------|
|                          | Number of   | Response |
|                          | Response(s) | Ratio    |
| Yes                      | 0           | 0.0%     |
| No                       | 6           | 23.0%    |

| No Responses | 20 | 76.9% |
|--------------|----|-------|
| Total        | 26 | 100%  |

| Do you like your job (s)? |             |          |
|---------------------------|-------------|----------|
|                           | Number of   | Response |
|                           | Response(s) | Ratio    |
| Yes                       | 4           | 15.3%    |
| No                        | 1           | 3.8%     |
| No Responses              | 21          | 80.7%    |
| Total                     | 26          | 100%     |

| Which job do you like the most and why? Which job do you like the least and why? |
|--|
| 3 Response(s)  |
| I Am do like my job because most imprtand job I have                             |
| I like a job that that give me hour and i can be with my daughter.               |
| I would like to work in a Hospital or UPS company                                |

| Do you want to move up to a better job? (If yes, please tell us what you hope to become.) |             |          |  |
|---|-------------|----------|--|
|   | Number of   | Response |  |
|   | Response(s) | Ratio    |  |
| Yes   | 3           | 11.5%    |  |
| No  | 2           | 7.6%     |  |
| No Responses  | 21          | 80.7%    |  |
| Total   | 26          | 100%     |  |
| 2 Comment(s)  |             |          |  |
| i can work wat i like to do .   |             |          |  |
| I like to do something different  | ·           | ·        |  |

| What is keeping you from moving into a better job? |                       |                   |
|--|-----------------------|-------------------|
|  | Number of Response(s) | Response<br>Ratio |
| Family responsibilities                            | 2                     | 66.6%             |
| Lack of transportation                             | 0                     | 0.0%              |
| Need education/training                            | 2                     | 66.6%             |
| Medical/health issues                              | 0                     | 0.0%              |
| Other  | 0                     | 0.0%              |
| Total  | 3                     | 100%              |

| If you are not currently working, would you like to work? If yes, please indicate the type of job or company you would like to work for in the comment section. |                       |                   |  |
|---|-----------------------|-------------------|--|
|   | Number of Response(s) | Response<br>Ratio |  |
| Yes   | 19                    | 73.0%             |  |
| No  | 1                     | 3.8%              |  |
| No Responses  | 6                     | 23.0%             |  |
| Total   | 26                    | 100%              |  |
| 19 Comment(s)   |                       |                   |  |
| I'm open to everything about jobs.  |                       | ·                 |  |

I would like to work in healthcare services or counseling field....addiction specialist..

heavey equipment

Security industry (Burglar, Fire, CCTV, Access Control etc,) or something with the local Fire Department

I would like any job with any pay because I am dreadfully poor.

construction/roofing/painting

I want to go to school to be a nurse.

I would like a office job with customer service.

i would like to work at electrycal company

male nurse

In the Medical Administrative Assistant position. In the North Shore Area. Went to Everest Institute have certificate but working on getting my Ged for a more better pay.

I would like to work in differents things, I studied Business Administration in my country, I have a Degree. I would like to work in a office or care babies or old people. But I prefer something full time and the same schedule during the week.

cna, medical field

It doesn't reaally matter to me.

RETAIl I usedto be anassistant manager at two retail stores.

retail ihave exp

I want to work in housekeeping(clean housa)in city near Salem MA

Nurse assistant

I would like to be a secutary in an office

| What is keeping you from working?  |                       |                   |
|--|-----------------------|-------------------|
|  | Number of Response(s) | Response<br>Ratio |
| Family responsibilities  | 7                     | 35.0%             |
| Lack of transportation   | 4                     | 20.0%             |
| Need education/training  | 10                    | 50.0%             |
| Medical/health issues  | 0                     | 0.0%              |
| Other  | 8                     | 40.0%             |
| Total  | 20                    | 100%              |
| No jobs available  |                       |                   |
| Don't have proper id because my liscence was suspended and I can't afford it |                       |                   |
| i don't have my ged  |                       |                   |
| still dont have a job cause i dont have a g.e.d.                             |                       |                   |
| I'm looking for job  |                       |                   |
| Trying to find job   |                       |                   |
| can't find a job   |                       |                   |
| presonal   |                       |                   |

| Are you an immigrant? If yes, please tell us what your occupation was in your home country in the comment section. |             |          |  |
|--|-------------|----------|--|
|  | Number of   | Response |  |
|  | Response(s) | Ratio    |  |
| Yes  | 9           | 34.6%    |  |
| No   | 15          | 57.6%    |  |
| No Responses   | 2           | 7.6%     |  |
| Total  | 26          | 100%     |  |

| 6 Comment(s)   |
|--|
| my occupation in my country was school   |
| I was working in Telemarketing Department of Newspaper Office, and Customer services |
| Retail sales in my own business.   |
| american citizen (puertorican)   |
| I was a secretary.   |
| and Sady   |
| Receptionist in an International hotel   |